# **Silent Auction**

# The silent auction closes at 8:15 p.m.

# **Bidding Instructions**

- Bid on your phone by visiting one.bidpal.net/tof24 and registering or text TOF24 to 24372. There is no app required.
- Register on any page of the auction center by tapping on the "Sign in" link in the top right corner. Registration is required to make a donation or place a bid.
- Sign in with your email address,
  Facebook account, or Google account.
  After selecting your preferred sign-in
  method, you will be prompted to
  enter the required information for
  registration.
- 4. Select the item you would like to place a bid on.
- 5. Tap the "Bid" button to open the "Place Your Bid" pop-up window, where you can enter your bid. You can also click the "Watch" button to bookmark the item for later.
- Enter your bid and then select "Confirm Bid."
- 7. In the next window, you will be able to set your Max Bid—the most you are willing to spend on the item. If you don't want to set a Max Bid, you can simply select "No Thanks."
- 8. Please pick up your items at the conclusion of the event in the Upper Lobby. Large items must be picked up at the WCNY-TV Studios, Monday through Friday, from 9 a.m. to 5 p.m.

# **Frequently Asked Questions**

# How can I check my bids or donations?

On the auction page, tap the "Your Activity" button on the menu to review the list of your bookmarked items, bids, and donations.

### How do I know if I won an item?

Tap the person icon in the top right corner to check the status of your bids. You can see whether you are the highest bidder, if someone outbid you, or if you won the item.

## How do I pay for the item I won?

In the same section mentioned above, you will be able to pay for your transactions on the receipt tab.

### How can I get my invoice?

Supporters will be texted a receipt when their purchase is completed. There is also an option to email yourself a receipt. WCNY will also send email receipts to guests as needed.

#### Is there any bid limit on items?

There is no limit on how many items you can bid on or how many times you can bid.

#### How can I make a donation?

Go to the "Make a Donation" page and select your donation amount. Or enter your amount by selecting the "Other" option, then select the donate button.

#### Is there sales tax on the item?

Only certain packages are subject to 8% sales tax.