

# **FAQ**

## Q: How much are tickets?

A: We have a variety of ticket options.

SINGLE TICKETS

Full Price: \$75 Members: \$65

FLEX PACKS

**Multi-ticket**: 4 or more tickets to 1 show | 5% off

Multi-show: 2 or more tickets to 2 or more shows | 10% off

**Season ticket**: 1 or more tickets for each of the 8 shows | 15% off

Note: Monthly memberships must remain current to use tickets purchased in advance.

## Q: Are there vegetarian options?

A: Yes, a vegetarian main dish will be available for each show and is listed as the third menu item in the magazine and marked with (v).

## Q: Are there gluten free options?

A: Sorry, we cannot guarantee that menu items are gluten free.

#### Q: What if I can't make it to the show? Are tickets transferable or exchangeable?

A: Full-price tickets may be transferred to other people or exchanged for other shows depending on availability. Member-price tickets may also be transferred or exchanged as long as your membership remains current. Please contact WCNY no less that one week in advance of your current ticket date to exchange your ticket for a later performance.

## Q: Will I be able to reserve seating with other guests who purchase tickets separately?

A: Yes! Please add a note under special instructions when you purchase your tickets with the last name(s) of those with whom you would like to be seated.

## Q: What time do doors open? Do I need to get there early?

A: Doors open at 6 p.m. on Friday and Saturday and at 1p.m. on Sunday. Seating is reserved so there is no need to arrive early. Shows start promptly at 6:30 and 1:30.

#### Q: Is parking free?

A: Yes, parking is free in the WCNY parking lot adjacent to the building.

#### Q: Is the facility handicapped accessible?

A: Yes, the entrances, elevators, studios, and bathrooms are fully handicapped accessible.

#### O: What time does the event end?

A: The event typically concludes between 8:30 and 9 p.m.